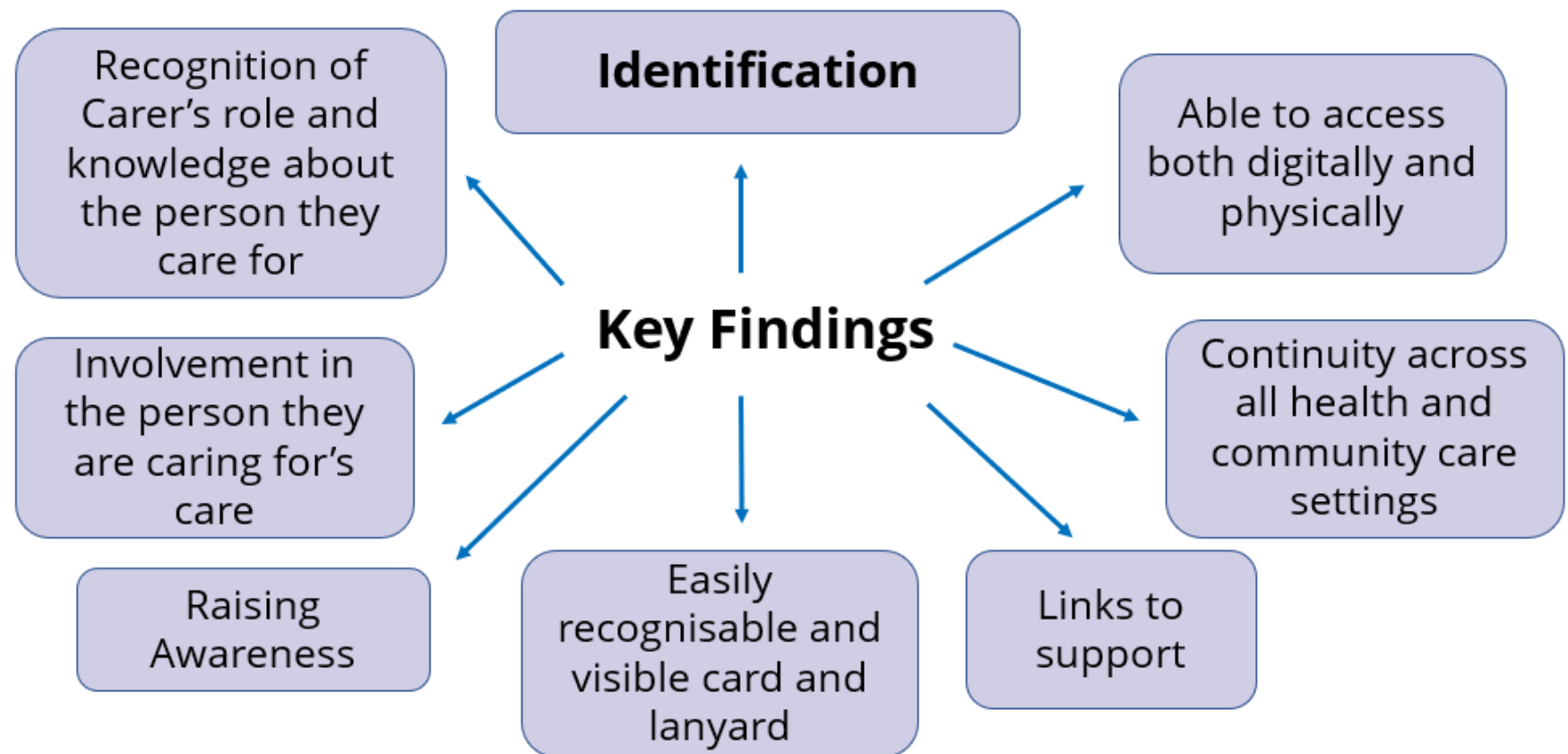


Carers Identity Passport

Background:

Carers Voice held a workshop to see what Carers wanted from a passport. This was then taken forward to a steering group of Carers and representatives from the Integrated Care System



Identification as key purpose of the passport

Update since the conference:

The Carers Identity Passport launched on Carers Rights Day 2022. The Carers Identity Passport is issued by a central organisation, Carers Voice. For more info visit: www.carersvoice.org/carers-identity-passport/

Carers highlighted the need for the passport to be available outside a hospital setting through a central organisation

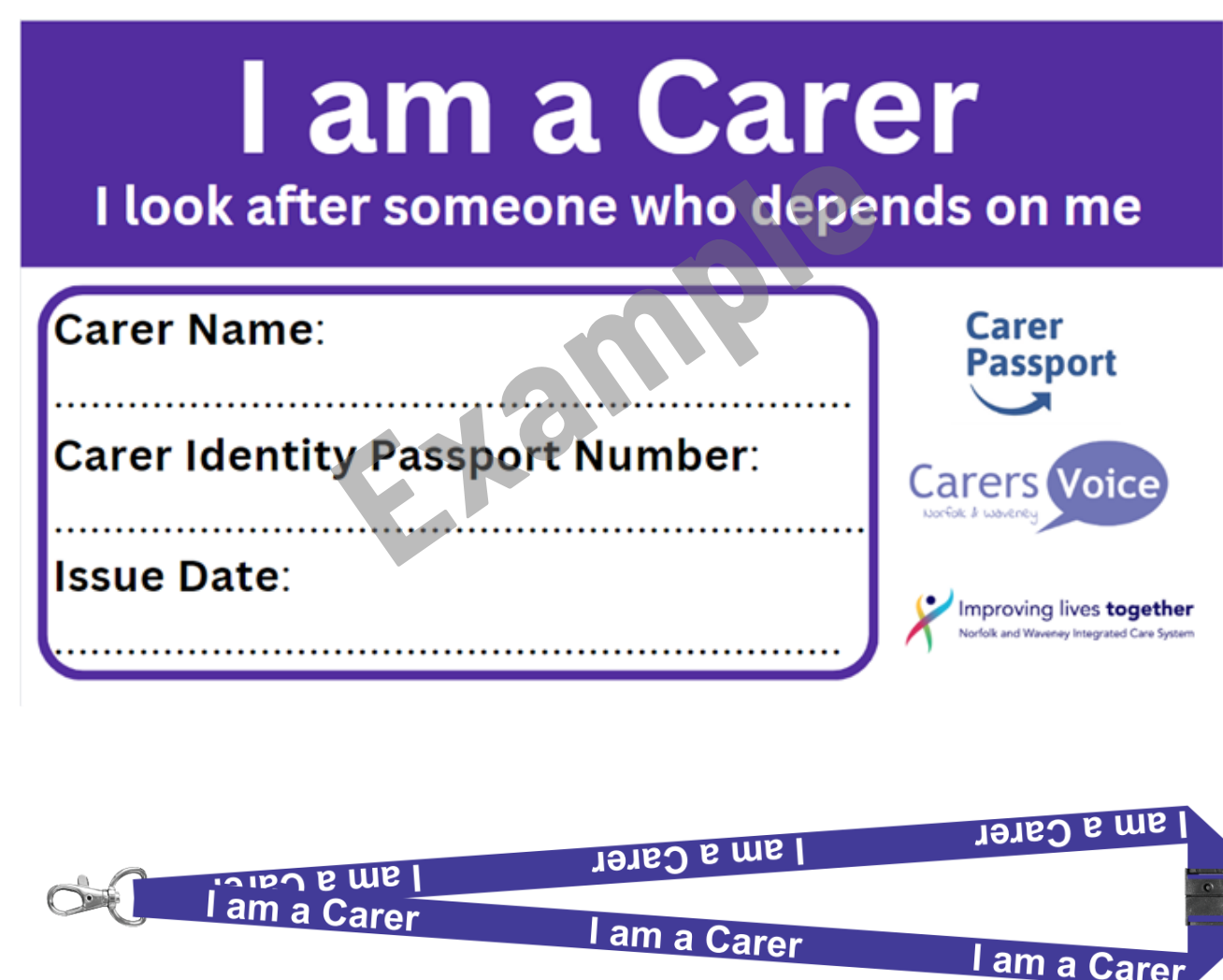
The passport needs to be valid for as long as the Carer is caring

Carers shared their difficulties accessing current passports within the hospital

Desire for passport to be developed into wider community settings

The passport needs to be promoted widely

Design:



Carers Identity Passport to link to support available at hospitals

James Paget University Hospital	Norfolk & Norwich University Hospital	The Queen Elizabeth Hospital King's Lynn	Norfolk Community Health & Care NHS Trust	Norfolk & Suffolk NHS Foundation Trust
<ul style="list-style-type: none"> • Concessions • 'This is me' booklet • Carers partnership agreement • Flexible visiting times • Family Carer packs 	<ul style="list-style-type: none"> • Concessions • Hospital Carers passport • Carers Partnership Agreement • Flexible visiting times • Family Carer packs 	<ul style="list-style-type: none"> • Carers Card Concessions • This is Me – Hospital Passport • Carers Partnership Agreement • Flexible visiting times • Family Carer packs 	<ul style="list-style-type: none"> • This is Me – Hospital Passport - currently being introduced • Flexible visiting times 	<ul style="list-style-type: none"> • This is me – Hospital carers passport to be introduced • Family and supporter information booklets



Hospital Document:

Is there a want/ need for a Hospital Passport to be developed? This will be one document and will enable a person and/or their Carer to provide healthcare staff with further information about themselves including likes, dislikes, name preference etc.



Carers shared experiences of relaying information to staff and making sure this is taken on board

Carers agreed this should be taken forwards

Next Steps:

- Keep Carers updated with the progress of the Carers Identity Passport
- Carer Awareness Training is key to ensuring Health Care staff are aware of the Carers Identity Passport. Also, work with private hospitals to ensure they are aware of the passport.
- Staff across the the Norfolk and Waveney Integrated Care System to explore potential of one Hospital Document to be used across hospitals
- Carer identification on electronic patient record