

Primary Care Networks

in Norfolk and Waveney

Primary care networks (PCNs) are new groups of GP practices working closely together with other community, mental health and social care staff to improve services for local people.

PCNs will be responsible for delivering joined-up health and care services through multi-professional teams to patients in the community.

Patients will continue to remain registered with their own GP practice, but working as part of a network will enable GP practices in Norfolk and Waveney to share expertise and resources.

Primary Care Networks



Through primary care networks,
**general practices, large and small,
will work together and with other
partners to support each other**

- Primary care networks have the potential to benefit patients by offering improved access to an extended range of services, recruitment of additional health staff, and by helping to integrate primary care with wider health and community services.
- New staff may include clinical pharmacists, physiotherapists, paramedics, physician associates and social prescribing link workers. They will improve access for patients and will help ensure that patients can see the professional that is most appropriate for their needs.

We have created 17 primary care networks in Norfolk and Waveney

PCNs were introduced across the country in July 2019 and are still evolving. Each PCN typically has a patient population of about 30,000 to 50,000 patients, so this might mean four or five practices.



Primary Care Networks 



“It’s a game changer and signals the start of a new era for general practice.”

Dr Nikki Kanani
GP and NHS England’s Acting Medical Director for Primary Care

What PCNs are achieving in Norfolk and Waveney so far

Community services

The four main organisations providing adult community services (Norfolk and Suffolk County Councils, Norfolk Community Health and Care and East Coast Community Healthcare) have already clustered their operational teams around our PCNs.

Case study

In Great Yarmouth and Waveney a new adult community services contract has an emphasis on integrating services with general practice through PCNs

Mental health

A new model of care is being developed with Norfolk and Suffolk NHS Foundation Trust (NSFT), aligned with PCNs. This is in line with our Norfolk and Waveney [mental health strategy](#) published earlier this year. Team members are likely to include a GP champion, supported by a mental health nurse, a named psychiatrist, peer support, dementia practitioner, trauma therapist, wellbeing practitioner including long term conditions, carer champion and a social navigator.

Care homes

We have developed an Enhanced Health in Care Homes (EHCH) programme which has strengthened care quality in a number of our care homes and builds on locally commissioned services from general practice. We will fully develop the programme so that it is in place in each PCN and introduced to all care homes by 2021.

Case Study

In North Norfolk an Enhanced Care Home Team is supporting care homes and general practices. The service is reducing admissions to hospital and reducing the number of GP visits needed by offering a more tailored and organised service for care homes.

Case study

South Norfolk PCNs have worked collaboratively with local care providers and have developed a visiting nurse model to support patients and improve clinical care.

End of Life

A newly commissioned specialist palliative care service in Great Yarmouth and Waveney, integrating care delivery between East Coast Community Healthcare (ECCH), St Elizabeth Hospice and James Paget University Hospital provides specialist palliative care bed and day service provision, working closely with PCNs. This is supported by a 24/7 advice line for patients and their families as well as health and care professionals

Helping people remain safe and well in their homes

A range of initiatives are underway across Norfolk and Waveney to support patients to stay well in their homes and prevent avoidable admissions to hospital. PCNs are also developing their approaches to population health management - this is a way of identifying groups of people who are at risk of ill health and predicting which individuals are most likely to benefit from further help.

Case study

In Norwich and Lowestoft a shared home visiting service is being piloted to both reduce emergency activity and to support the resilience of general practice.

Case study

In West Norfolk work is underway to ensure that emerging PCN transformation projects reflect the needs of the local community. A frailty project is underway in the Coastal PCN.

Where can I find out more information?

Further information is included in the NHS England website at www.england.nhs.uk/pcn. In addition, a series of FAQs have been published and are available at <https://www.england.nhs.uk/primary-care/primary-care-networks/pcn-faqs>

Great Yarmouth and Waveney

GP provider organisation: Coastal Health



South Waveney PCN – 59,384



Great Yarmouth and Northern Villages PCN – 71,051

Gorleston PCN – 44,636



Lowestoft PCN – 82,161



North Norfolk

GP provider organisation: North Norfolk Primary Care



North Norfolk 1 PCN – 41,537



North Norfolk 2 PCN – 40,392

North Norfolk 3 PCN – 45,621



North Norfolk 4 PCN – 46,819



Norwich

GP Alliance OneNorwich in collaboration with Norwich Practices Limited (NPL)

East Norwich Medical Partnership 16,276	The Lionwood Medical Practice 8,772	Thorpewood Medical Group 14,050	Old Catton Medical Practice 7,264	Hellesdon Medical Practice 10,330
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East Norwich Neighbourhood – 56,683

Norwich North Neighbourhood – 54,572

Lawson Road Surgery 7,072	Prospect Medical Practice 6,842	Oak Street Medical Practice 8,177	Woodcock Road Surgery 7,839	Magdalen Medical Practice 13,618
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N.B There is a single PCN which covers Norwich and it is divided into four neighbourhoods. There is one clinical director for the PCN and each neighbourhood has a clinical lead.

Beechcroft and Old Palace 6,939	Taverham Partnership 8,515		
Trinity and Bowthorpe Medical Practice 10,452	Roundwell Medical Centre 13,471	Wensum Valley Medical Practice 12,560	Bacon Road Medical Centre 4,843

West Norwich Neighbourhood – 56,780

Central Neighbourhood – 70,125

UEA Medical Centre 21,928	Lakenham Surgery 8,386	St Stephens Gate Medical Partnership 18,827	Castle Partnership 16,687
West Pottergate 4,297			

Norwich Practices Ltd (Norwich wide APMS contract) 11 024 – Norwich North Neighbourhood

South Norfolk

GP provider organisation: South Norfolk Healthcare

School Lane 16,693	Walton Medical Practice 12,564	Grove Surgery 13,257
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Breckland PCN – 42,514

Mid Norfolk PCN – 46,032

Toftwood Surgery 3,681	Shipdham Surgery 4,082	Maltishall and Lenwade 8,535	Theatre Royal Surgery 8,947
Elmhurst Surgery 9,845	Orchard Surgery 10,942		

East Harling and Kenninghall 8,243	Wymondham Medical Practice 18,663		
Humbleyard Practice 19,960	Windmill Surgery 5,446	Hingham Surgery 6,294	Attleborough Surgery 18,369

Ketts Oak PCN – 68,732

SNhIP PCN – 64,893

Long Stratton Medical Partnership 11,131	Church Hill Surgery 4,478	The Lawns Medical Practice 7,073	Parish Fields 7,927	Old Mill & Millgates Medical Practice 8,255
Harleston Medical Practice 7,967	Chet Valley Medical Practice 8,599	Heathgate Medical Practice 9,463		

West Norfolk

GP provider organisation: West Norfolk Health



Coastal PCN – 23,567 (34,567 including Vida)

King's Lynn PCN – 71,696 (60,696 excluding Vida)

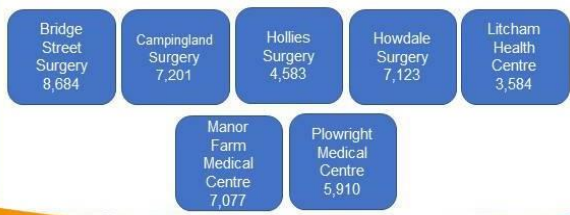


N.B The Coastal and King's Lynn PCNs intend having a mirrored schedule within their PCN DES agreements which will allow them to transfer the funding and activity relating to the Hunstanton and Dersingham branches of Vida Healthcare to the rural Coastal PCN (11,000 patients).



Fens and Brecks PCN – 36,905

Swaffham and Downham PCN – 44,162



Practice

Acle Medical Partnership
Aldbrough Surgery
Alexandra and Crestview Surgeries
Andaman Surgery
Attleborough Surgery
Bacon Road Medical Centre
Beccles Medical Centre
Beechcroft and Old Palace
Birchwood Medical Practice
Blofield Surgery
Boughton Surgery
Bridge Road Surgery
Bridge Street Surgery
Brundall Medical Partnership
Bungay Medical Centre
Campingland Surgery
Castle Partnership
Chet Valley Medical Practice
Church Hill Surgery
Coastal Villages
Coltishall Medical Practice
Cromer Group Practice
Cutlers Hill Surgery
Drayton St Faiths and Horsford
East Harling and Kenninghall
Medical Practice
East Norfolk Medical Practice
East Norwich Medical Partnership
Elmham Surgery
Fakenham Medical Practice
Feltwell Surgery
Fleggburgh Surgery
Great Massingham and Docking
Grimston Medical Centre
Grove Surgery
Harleston Medical Practice
Heacham Group Practice
Heathgate Medical Practice
Hellesdon Medical Practice
High Street Surgery
Hingham Surgery
Hollies Surgery
Holt Medical Practice
Howdale Surgery
Hoveton and Wroxham Medical
Centre
Humbleyard Practice
Kirkley Mill Health Centre
Lakenham Surgery
Lawson Road Surgery
Litcham Health Centre

Primary Care Network

North Norfolk 4 PCN
North Norfolk 2 PCN
Lowestoft PCN
Lowestoft PCN
Ketts Oak PCN
West Norwich Neighbourhood
South Waveney PCN
West Norwich Neighbourhood
North Norfolk 2 PCN
North Norfolk 4 PCN
Fens and Brecks PCN
Lowestoft PCN
Swaffham and Downham PCN
North Norfolk 4 PCN
South Waveney PCN
Swaffham and Downham PCN
Central neighbourhood
SNhIP PCN
SNhIP PCN
Great Yarmouth and Northern Villages PCN
North Norfolk 3 PCN
North Norfolk 4 PCN
South Waveney PCN
North Norfolk 3 PCN
Ketts Oak PCN
Great Yarmouth and Northern Villages PCN
East Norwich Neighbourhood
Mid Norfolk PCN
North Norfolk 1 PCN
Fens and Brecks PCN
Great Yarmouth and Northern Villages PCN
Coastal PCN
Coastal PCN
Breckland PCN
SNhIP PCN
Coastal PCN
SNhIP PCN
East Norwich Neighbourhood
Lowestoft PCN
Ketts Oak PCN
Swaffham and Downham PCN
North Norfolk 1 PCN
Swaffham and Downham PCN
North Norfolk 4 PCN
Ketts Oak PCN
Lowestoft PCN
Central Neighbourhood
Norwich North Neighbourhood
Swaffham and Downham PCN

Locality

North Norfolk
North Norfolk
Great Yarmouth and Waveney
Great Yarmouth and Waveney
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West Norfolk

Longshore Surgeries	South Waveney PCN	Great Yarmouth and Waveney
Long Stratton Medical Partnership	SNhIP PCN	South Norfolk
Ludham and Stalham Green Surgeries	North Norfolk 2 PCN	North Norfolk
Magdalen Medical Practice	Norwich North Neighbourhood	Norwich
Manor Farm Medical Centre	Swaffham and Downham PCN	West Norfolk
Market Surgery Aylsham	North Norfolk 3 PCN	North Norfolk
Mattishall and Lenwade Surgeries	Mid Norfolk PCN	South Norfolk
Mundesley Medical Centre	North Norfolk 2 PCN	North Norfolk
Nelson Medical Centre	Great Yarmouth and Northern Villages PCN	Great Yarmouth and Waveney
Norwich Practices' Health Centre	Norwich North Neighbourhood	Norwich
Oak Street Medical Practice	Norwich North Neighbourhood	Norwich
Old Catton Medical Practice	East Norwich Neighbourhood	Norwich
Old Mill and Millgates Medical Practice	SNhIP PCN	South Norfolk
Orchard Surgery	Mid Norfolk PCN	South Norfolk
Parish Fields Practice	SNhIP PCN	South Norfolk
Park Surgery	Great Yarmouth and Northern Villages PCN	Great Yarmouth and Waveney
Paston Surgery	North Norfolk 2 PCN	North Norfolk
Plowright Medical Centre	Swaffham and Downham PCN	West Norfolk
Prospect Medical Practice	Norwich North Neighbourhood	Norwich
Reepham and Hungate Street Surgeries	North Norfolk 3 PCN	North Norfolk
Rosedale Surgery	Lowestoft PCN	Great Yarmouth and Waveney
Roundwell Medical Centre	West Norwich Neighbourhood	Norwich
St Clements Surgery	Fens and Brecks PCN	West Norfolk
St James Medical Practice	King's Lynn PCN	West Norfolk
St Johns Surgery	Fens and Brecks PCN	West Norfolk
St Stephens Gate Medical Partnership	Central Neighbourhood	Norwich
School Lane Surgery	Breckland PCN	South Norfolk
Sheringham Medical Practice	North Norfolk 1 PCN	North Norfolk
Shipdham Surgery	Mid Norfolk PCN	South Norfolk
Solebay Health Centre	South Waveney PCN	Great Yarmouth and Waveney
Southgates Medical and Surgical Centre	King's Lynn PCN	West Norfolk
Staithe Surgery	North Norfolk 4 PCN	North Norfolk
Taverham Partnership	West Norwich Neighbourhood	Norwich
Theatre Royal Surgery	Mid Norfolk PCN	South Norfolk
The Beaches Medical Centre	Gorleston PCN	Great Yarmouth and Waveney
The Burnhams Surgery	Coastal PCN	West Norfolk
The Lawns Medical Practice	SNhIP PCN	South Norfolk
The Lionwood Medical Practice	East Norwich Neighbourhood	Norwich
The Millwood Partnership	Gorleston PCN	Great Yarmouth and Waveney
The Woottons Surgery	King's Lynn PCN	West Norfolk
Thorpewood Medical Group	East Norwich Neighbourhood	Norwich
Toftwood Surgery	Mid Norfolk PCN	South Norfolk
Trinity and Bowthorpe Medical Practice	West Norfolk Neighbourhood	Norwich
UEA Medical Centre	Central Neighbourhood	Norwich
Upwell Health Centre	Fens and Brecks PCN	West Norfolk
Victoria Road Surgery	Lowestoft PCN	Great Yarmouth and Waveney

Vida (coastal branch)
Vida Healthcare
Watton Medical Practice
Wells Health Centre
Wensum Valley Medical Practice
West Pottergate Medical Practice
Windmill Surgery
Woodcock Road Surgery
Wymondham Medical practice

Coastal PCN
King's Lynn PCN
Breckland PCN
North Norfolk 1 PCN
West Norwich Neighbourhood
Central Neighbourhood
Ketts Oak PCN
Norwich North Neighbourhood
Ketts Oak PCN

West Norfolk
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North Norfolk
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South Norfolk