

Why things are changing in health and care in England?



The Government is making some **changes** to the way health and care services work



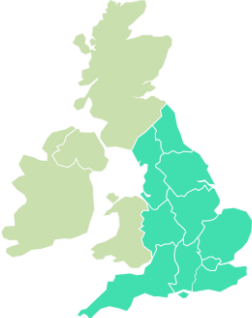


The changes will be in a new law called the Health and Care Act 2022. It will start on **1 July 2022** and will change how we **plan and pay** for services.



We also want health and care services to **work together** more so it's easier to get the services people need.

What is an Integrated Care System?

	<p>There are lots of different organisations that can help when you are ill or need support. This can be different NHS services, the council or charities. This can be confusing.</p>
	<p>We think that all the organisations involved in health and care in Norfolk and Waveney should work together. This is called an integrated care system or ICS for short</p>
	<p>We already work like this in Norfolk and Waveney but now it will happen everywhere in England</p>



Integrated care systems are about **planning** health and care services based on **what people need** in your area.

They will work with local people to decide what to do.



Norfolk and Waveney's **integrated care system** will:

- make sure that people can live as **healthy** a life as possible
- make sure that you only have to **tell your story once**
- make Norfolk and Waveney the best place to **work** in health and care



What is an Integrated Care Partnership?



The Integrated Care Partnership or ICP for short brings together the NHS, Local Government, Healthwatch and other public and community sector partners, as equal partners



The ICP is a statutory committee of both the NHS and Norfolk and Suffolk County Councils.

Focusing on prevention, health inequalities and voluntary and community organisations

How will services work better together?



1. **Health and social care** will work together more.

This includes:

- organisations or services run or paid for by the NHS (like hospitals)
- councils
- voluntary and community organisations (like charities)
- and other social care services like supported living.



Council



Hospital



2. Services that help with your **thoughts and feelings** (mental health) and services that help with **your body** (physical health) will work together more.

This will help people get the **right support**.



3. Local doctors (GPs), pharmacies (chemists) and hospitals will also work together more and share ideas.



This is to make sure people get the **care and treatment** they need at the **right time**.

They will also work with people, their **families** or anyone else who **supports** them.

What is an Integrated Care Board?



Integrated Care Boards or **ICBs** for short is the new statutory organisation bringing the NHS and partners together **locally** to improve health and care



The Integrated Care Board will be responsible for the **day-to-day running of the NHS** in Norfolk and Waveney, including **planning and buying** healthcare services



The current functions of NHS Norfolk and Waveney **Clinical Commissioning Group (CCG)** will be **transferred** to NHS Norfolk and Waveney **Integrated Care Board** by July 2022

Who is on the Integrated Care Board?



Rt Hon Patricia Hewitt is **Chair-designate** for NHS Norfolk & Waveney Integrated Care Board and Norfolk and Waveney Integrated Care System



Tracey Bleakley is **Chief Executive Officer-designate** for NHS Norfolk & Waveney Integrated Care Board and Norfolk and Waveney Integrated Care System



Other members are being recruited and will be updated soon, included a Director of Finance, Medical Director and Director of Nursing

How can you get involved?



There are lots of ways that you can get involved and **have your say**. You can see them [here](#). (link to engagement hub)



You can contact us by email: nwccg.haveyoursay@nhs.net



You can make a complaint or compliment here (link to webpage) or call us on 01603 595857