

Oliver McGowan Training Feedback



A summary of what staff said about their training.

Questions



1. What do you think about it?

Good

Bad

Not sure



Feedback Summary



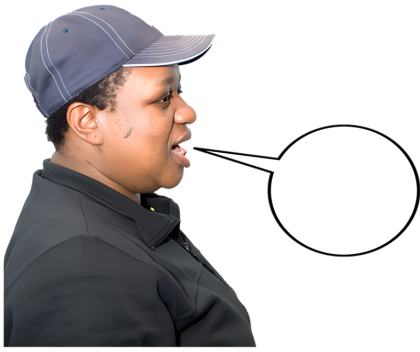
The Oliver McGowan Training is about learning disabilities and autism.



The training is given in two ways: a short online talk and a full day in person.



People say the training is interesting and useful for their jobs.



What staff say about the training



People with real-life experience of autism and learning disabilities help teach. This makes the training feel real and important.



The trainers are friendly and know a lot. They make everyone feel welcome and safe to learn.



Many people say the training helps them think differently about autism and learning disabilities.



Some people want the training to be shorter and more fun.



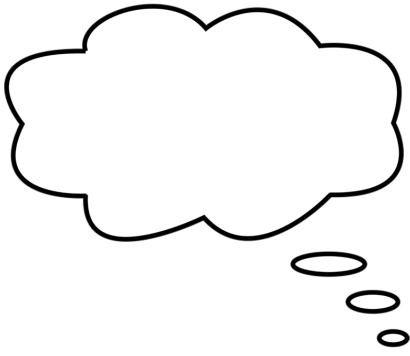
They also want more pictures and think the full day session has too much information.



Most people think the training is very important.



84% would tell a friend to do the training. This shows that many people find it helpful.



What staff learn



Staff learn to be more patient and kind.



They learn to listen better.



They use the 'Ask, Listen, Do' way.



Listening to families



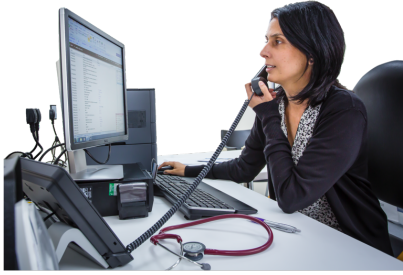
Staff talk more with families.



They remind people about health checks.



They try to be flexible with appointment times.



Making appointments easier



Families can come to appointments.



People can have longer time if needed.



Staff learn about sensory boxes and fidget toys. These tools help people feel comfortable.



Overall, the training is a good chance to learn new things.



Staff say the training helps them do their jobs better.



It helps them support people with autism and learning disabilities.



The training is a valuable experience.