

Shared Care Record is coming to Norfolk and Waveney

When you visit your health or social care provider have you ever wondered why you find yourself having to tell your story again and again?

Do you wonder why they can't see all your health and care information – the medicines you take, your allergies, and your treatment history?

The simple answer is that health and care providers use different computer systems to record your details. These systems aren't always connected so the health and care organisations looking after you can't see the information each other holds on you. But this is about to change.

Norfolk and Waveney Integrated Care System (ICS) are proud to announce that the Shared Care Record will be arriving in the next few months.

Working alongside our supplier Intersystems Corporation, we are rigorously testing the system so you can be confident that your information is correct, accessible and securely stored before we make the Shared Care Record widely available.

The Shared Care Record will enable health and care professionals directly involved in your care to access your most important records safely and securely as you move between different parts of the health and social care system. The Shared Care Record will make a joined-up approach to health and care much more possible.

We want to provide frontline services with important information about you when and where it's needed.

All ICS partner organisations are signed up to the "My Care Record" Information Sharing Framework which describes our commitments to sharing information legally, safely, and responsibly.

The framework sets out the conditions under which we can share your information for the purpose of your care. The information held within the Norfolk and Waveney Shared Care Record will only be used for direct care.

More information can be found here: www.mycarerecord.org.uk