



# USING DATA TO IMPROVE CARE

Find out how your data is used to give you personalised care and plan for future health and care needs in Norfolk and Waveney.

Your data, including age, gender and medications prescribed, is used to plan health and care services for the local area, as well as help your GP provide better personalised care. This process is called risk stratification and is a statutory (legal) requirement. If you don't want your data to be used in this way, you can opt out but you need to be aware that this can affect the proactive provision of your care.



## WHAT IS RISK STRATIFICATION?

In Norfolk and Waveney we take part in two types of risk stratification:

- Risk stratification for case-finding
- Risk-stratification for commissioning

In both cases risk stratification tools use patient data, such as age, gender, diagnoses, hospital attendance and admissions, which is collected by NHS England from NHS hospitals and community care services. This is then linked to data from GP practices and analysed. NHS Norfolk and Waveney Integrated Care Board (NWICB) and your GP use patient data to provide personalised care and improve services.



## RISK STRATIFICATION FOR CASE-FINDING

GPs use this method to spot and support patients with long-term conditions. It can help to prevent unexpected hospital visits or lower the chance of getting other diseases. Your GP will use computer-based algorithms or calculations to find registered patients who are at most risk. Your GP will do this on a routine basis. It will be done electronically without human intervention and will produce a report that will be reviewed by a multidisciplinary team of staff at your practice. You might then be contacted if changes to your care are identified.

## PATIENT DATA

Patient data is used to provide personalised care and improve services and may include:



Age



Gender



Diagnoses



Hospital  
Attendances



Admissions

## **RISK STRATIFICATION FOR COMMISSIONING**

This is a process NWICB use to understand the needs of the local population so they can commission the right services. Data is sent directly to a risk stratification tool by NHS England and/or GP practices. Once the data is in the tool, ICB staff only have access to anonymised, pseudonymised or aggregated data. You will not be personally identifiable nor will any ICB staff have access to your personal or confidential data.

## **YOUR RIGHTS**

It is a statutory requirement for NHS England to collect identifiable information. There is Section 251 approval from the Secretary of State for Health and Social Care, through the Confidentiality Advisory Group of the Health Research Authority, that means NWICB can receive this data in line with specific technical and security measures in place.



**Find out  
how to opt  
out on the  
back page**



## OPT OUT

If you are happy for your data to be used in this way, you don't need to do anything. However, if you don't want your data included, you can choose to opt out by contacting NWICB, who will let your GP know. Your records will be updated to make sure your information is not included.

You can contact the ICB via:

Email: [nwicb.contactus@nhs.net](mailto:nwicb.contactus@nhs.net)

Phone: 01603 595857

Address: NHS Norfolk and Waveney ICB, County Hall,  
Martineau Ln, Norwich, NR1 2DH

## FIND OUT MORE

Read more about the NWICB and the Norfolk and Waveney Integrated Care System's digital and data work to improve lives across the area by scanning the QR code here:

