



Norfolk and Waveney Five Year Joint Forward Plan (2023-2028)

1. Are you responding...?

- As yourself
- On behalf of a group or organisation

If you are responding on behalf of a group or organisation, please tell us the name of the group or organisation:

2. Our immediate priorities for health and care services for the next two years are:

- **Urgent and emergency care** – when you are unwell, these services provide support and care and can involve your local doctor or hospital services for more urgent issues such as a stroke, heart attacks, severe blood loss and severe respiratory illness
- **Primary care** – this is your local doctor, sometimes known as general practice. Other services that make up primary care are local pharmacies, dentists and opticians
- **Elective recovery** – over the last two years in particular, as a result of the COVID-19 pandemic, many people have had to wait for surgery, procedure or treatment. Reducing our waiting lists is a big priority.
- **Improving mental health services** – across Norfolk and Waveney, we want people to have safe, effective and efficient mental health services that they deserve. Part of this programme is about supporting improvements across specialist mental health provision, as well as ensuring there are more services in local communities to help keep people emotionally well.
- **Improving our financial position** – health and care services cost a lot of money but we are determined to continue to make improvements to health and care services across Norfolk and Waveney. This might mean that some services have to reduce, whilst others increase. Above all, we need to make sure that we can provide the right care for people at the right time and right place. And doing so, we need to make sure we stay within the budget we have allocated.

To what extent do you agree or disagree that these are the right priorities?

- Strongly Agree
- Agree
- Disagree
- Strongly disagree
- Don't know

Please use this box if there are any other comments you would like to make about our immediate priorities:

3. What would you like to see in our five-year plan for health and care services? What matters most to you?

2. About you

Finally, we would like to ask a few questions about you. This information is optional, but useful for us to ensure we have captured representative feedback for the local population.

What is your age? *

Which of the following would you use to describe yourself? *

- Male
- Female
- Prefer not to say
- Prefer to self-describe (please specify)

In which of the following areas do you live? (usually where you pay your council tax) *

- Breckland

- Broadland
- East Suffolk (Waveney area)
- Great Yarmouth
- West Norfolk
- North Norfolk
- Norwich
- South Norfolk
- Other (please specify):

What is your ethnic group? *

3. The Future

Our plan has to be finalised by the end of March 2023, but this won't be the end of the conversation. There will be a range of projects that we will need deliver in order to implement our plan and for each of these there will be more engagement, involvement and co-production with local people, those who use our services and our workforce. This will help us to create services that meet the needs of the different people and groups that live in Norfolk and Waveney.

If you are interested in keeping in touch with our people and communities work, including future engagement and co-production opportunities, then please leave your email address.

NHS Norfolk and Waveney Privacy Statement

I give my consent for the details provided below to be added to NHS Norfolk and Waveney's Stakeholder database, for the purpose of receiving a regular newsletter and involving me in relevant opportunities. This may include inviting me to meetings or the sharing of information about other events that I may find useful. I understand that my personal information will not be shared with a third party.

Please note that, if provided as above, your details will be held by the ICB for a minimum of 12 months, at which point we may to contact you to establish whether the information we hold about you is still accurate and that your consent remains valid or you would like to be removed from our database.

I understand that I may withdraw / alter my consent at any time by advising NHS Norfolk and Waveney via nwicb.communications@nhs.net.