

Annual Report

Summary

1 April 2023 - 31 March 2024



Who are we, and what do we do?



Norfolk and Waveney
Integrated Care Board



NHS Norfolk and Waveney Integrated Care Board (ICB) is a commissioning organisation

That means that we plan and buy healthcare services for people who live in Norfolk and Waveney

The Government gives us money to do this



The Chair of NHS Norfolk and Waveney is Rt Hon. Patricia Hewitt

Tracey Bleakley is the Chief Executive Officer

What does our Annual Report tell us this year?



We have worked hard to improve ambulance handovers and response times



We have made changes to help people get the right care, at the right time and by the right person



We have made it easier to get mental health and wellbeing support near to home



We have helped keep people healthier, preventing problems and treating conditions early

What are we going to do next?



We will continue to improve access to care




We will continue to help people prevent health and wellbeing problems

We will work with partners to improve the quality of services

What are the 3 goals of the ICB?

	<p>We want to help people to live healthy lives</p>
	<p>We want to make sure people only have to tell one health worker about their problems</p>
	<p>We want to look after people who work in health and care so they are happy in their jobs and are able to give good care to their patients</p>

How did we spend our money this year?

	<p>We spent most of the money on acute hospital services</p>
	<p>We also spent a lot on community care, mental health and primary care services</p>
	<p>But at the end of the year we still had a small amount of money left over</p>

The full Annual Report and Summary Report for April 2023 to March 2024 is available on our website – [please click here.](#)