



# Digital Transformation Strategic Plan and Roadmap





Across Norfolk and Waveney, we are happy to make care and people's experiences of health services better.

**We have called this area of work**  
***'Connect Now.'***



**ConnectNow**

Using technology to improve health and care in Norfolk and Waveney



Our aim is to develop a full digital service across Norfolk and Waveney and make more use of what the region already has.

**1**

**Improve people's safety and quality of care**

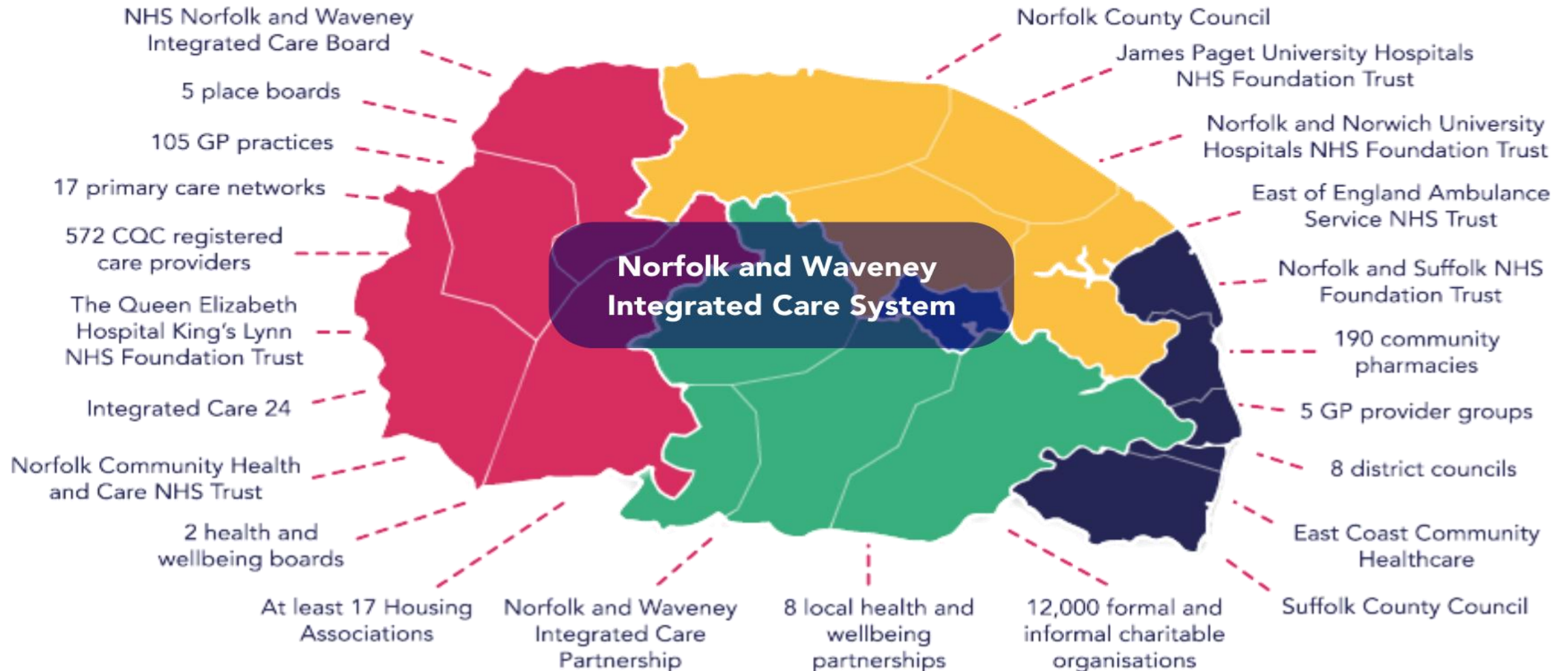
**2**

**Give staff more time to care for people**

**3**

**Empower people to manage their health and wellbeing better**

# Our Integrated Care System (ICS)





## What people and communities said about digital:



People said they want to see digital technology used for better information sharing.



They also said they'd like information to be kept **confidential** and **shared securely**, so that the human element of care is kept.



## Why we're using digital to improve care



We know the impact that using technology can have on our services and the level of care we can offer.



Especially throughout the COVID-19 pandemic, technology helped us care for people in new ways as we adapted to different ways of working to keep people safe.





# Our strategic and guiding principles



**Understand**



## **Together**

Use digital technology and skills to work across systems

## **Connect**

Provide effective care through systems and information flows

## **Activate**

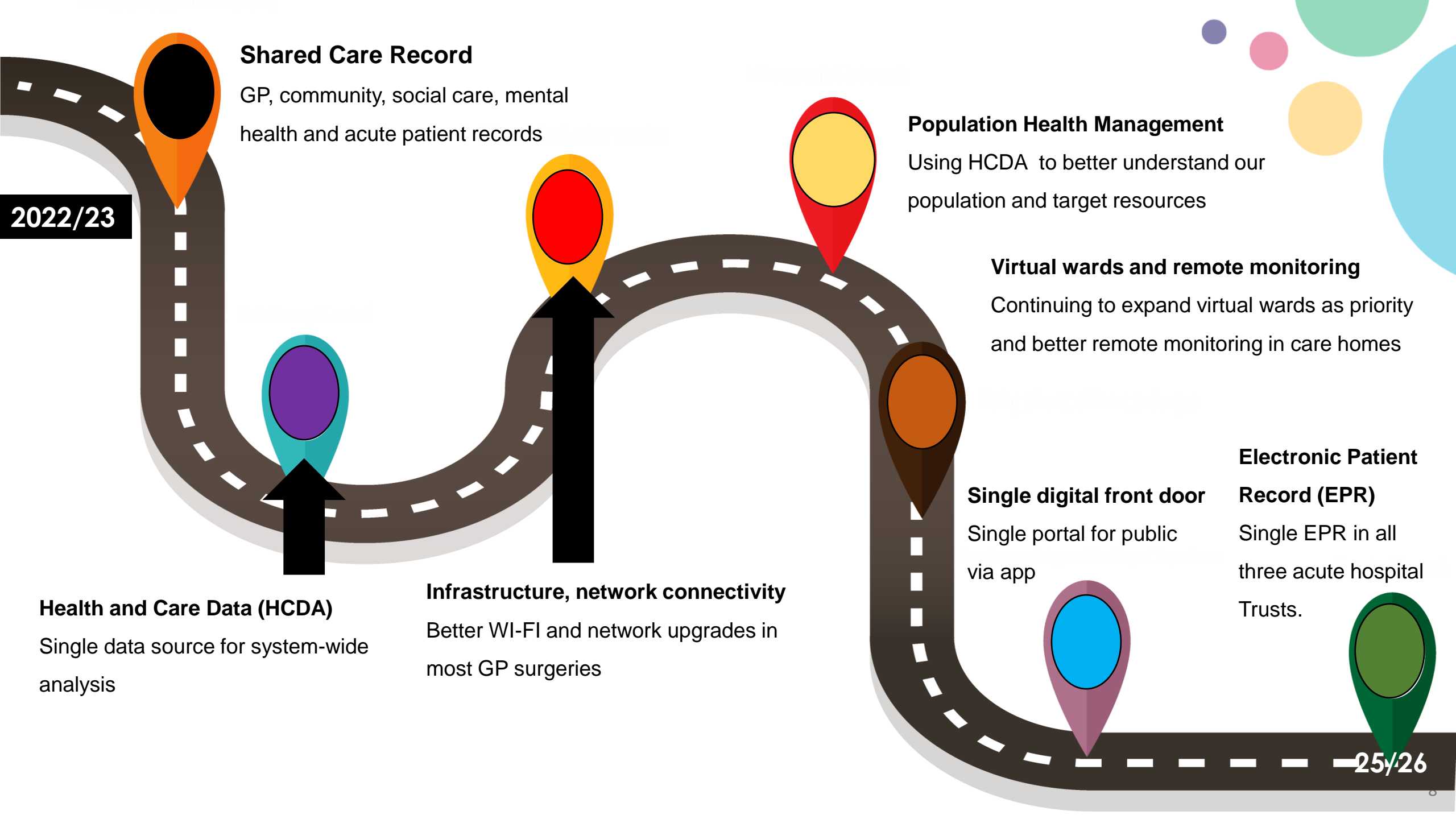
Give people more control over their treatment and care journeys

## **Understand**

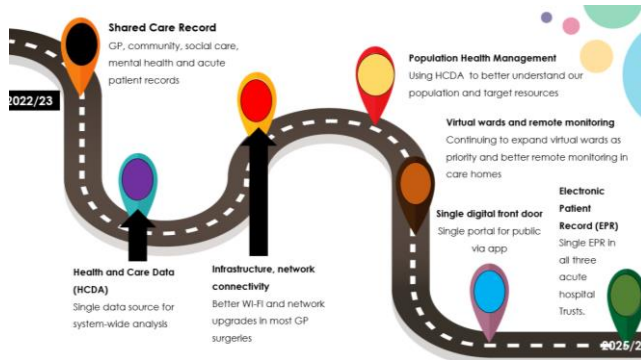
Use data to drive decisions and harness population health insights

## **Innovate**

Adopt a pathway for digital working and research to support the transformation agenda







## Next steps

The Digital Strategic Plan and Roadmap shows direction of travel and delivery for digital health and care over the next 3 years.



Agree and **start appointment** of key digital transformation roles

**Share the financial plan** with Chief Finance Officers across the ICS

**Further develop plans and investment cases** for digital projects

**Regular review of achievements against our goals** noticing new priorities as time goes on



If you have any questions or  
feedback, please email:

**nwicb.digitalstrategyfeedback@nhs.net**



**Thank you** to the people of Norfolk and Waveney, as well as clinical, operational and digital stakeholders from the ICS...



... also partner organisations who supported the co-development of this Digital Transformation Strategic Plan and Roadmap...



**Norfolk and Suffolk**  
NHS Foundation Trust

...and NSFT for creating this Easy Read document.