

## Prescription Ordering Direct (POD) Changes to services What do you think?



## What is this survey about?



An **integrated care board** or **ICB** for short is the NHS organisation bringing the NHS and partners together locally to improve health and care.

There is **more easy read information** on the Norfolk and Waveney ICB website: <a href="https://improvinglivesnw.org.uk/about-us/easy-read/">https://improvinglivesnw.org.uk/about-us/easy-read/</a>





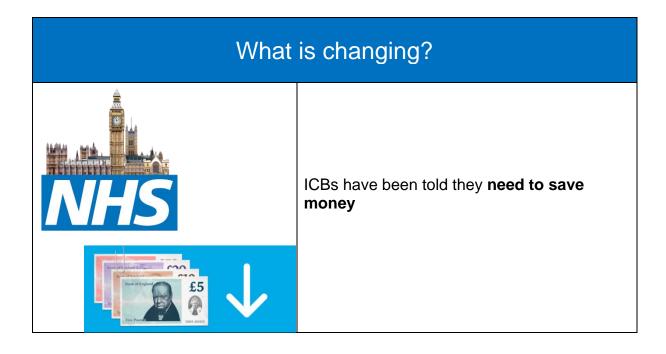
This easy-read survey is asking about changes NHS Norfolk and Waveney Integrated Care Board wants to make to the Prescription Ordering Direct service or POD for short.

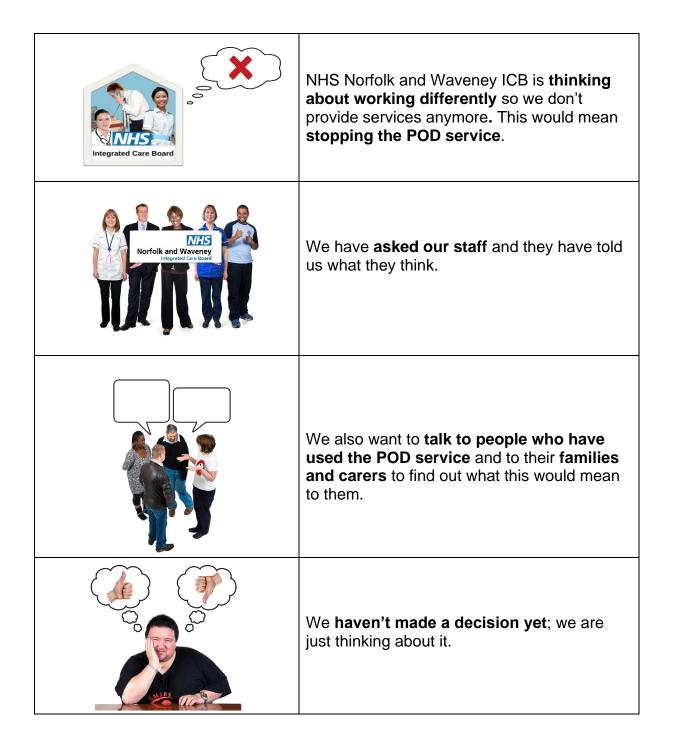


Some people can **call the POD service** for help to **get their medicines**.

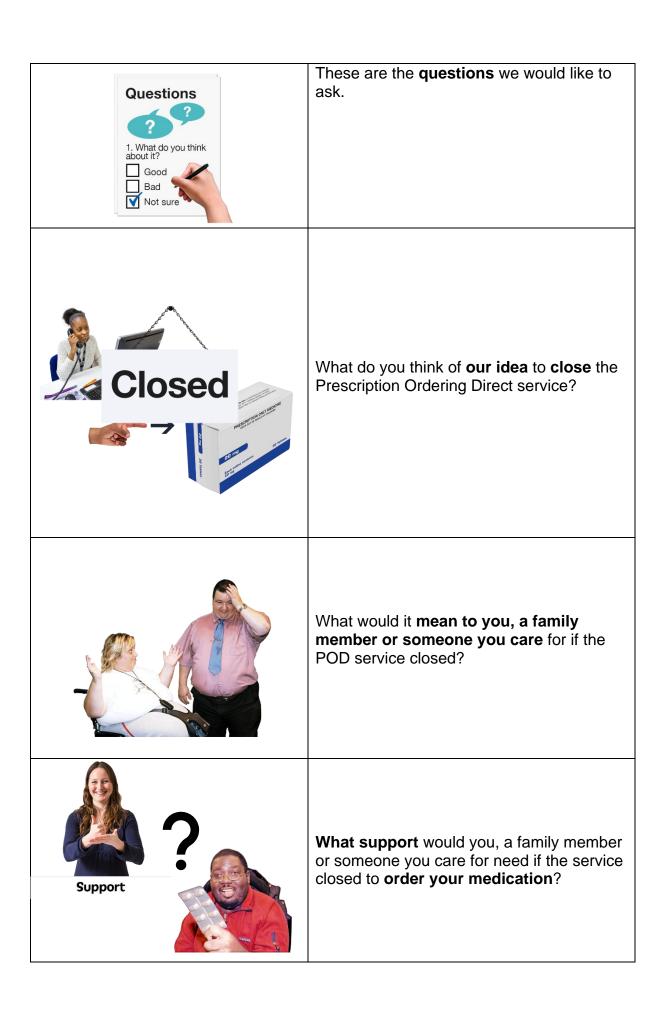


The POD service helps people in 18 GP surgeries. Most of them are in the Great Yarmouth and Waveney and West Norfolk area. There are 105 GP surgeries in Norfolk and Waveney.





## Our survey - what do we want to know?





Is there **anything else** that you would like to tell us?

## How can I take part in the survey?



Online by clicking this link: https://www.smartsurvey.co.uk/s/6TPQGY/

Or scanning this **QR code**:





By **post**. You can get a **paper copy** from the **local library** and from the **telephone number below**. Please **send** it to:

Freepost RTCL-XSTT-JZSK County Hall Martineau Lane Norwich NR1 2DH



These **local newspapers** will have a copy of the **survey** on **Friday, 6 October** you can **cut out and post** to us.

Great Yarmouth Mercury, Beccles and Bungay Journal, Lowestoft Journal, Your Local Paper





If you **need help** you can **telephone us** and we will help you fill out the survey. We will also send you a **paper copy**.



**Call** this number: 01603 595857



Email us:

nwicb.contactus@nhs.net





Our survey closes on 22 October 2023



Healthwatch Suffolk will read all the feedback and write a report.



CONFIDENTIAL

Our survey is **anonymous**. This means you should **not** use any **information** or **tell us anything** that might **identify you** personally.



We have made a special **webpage** about this survey. You can see it on our website by clicking here:

https://improvinglivesnw.org.uk/pod-feedback