

IF YOUR GP REFERS YOU...

YOU CAN CHOOSE



If your GP needs to refer you for a physical or mental health condition, in most cases you have a legal right to choose which hospital or service you go to.

This includes NHS and many private hospitals that provide services to the NHS. You may also choose your clinical team led by a consultant or named healthcare professional.

You can choose a hospital or service based on whatever matters most to you – this could include waiting times, quality of service, your previous experience, the opinions of other patients, the location or your GP's recommendation.

To help you make your decision, here are a number of places where you can access information about hospitals and services:

- You can ask your GP about what might be the best choice for you, once you tell them what matters to you most.
- You can compare information about hospitals, services and consultants at www.nhs.uk

A choice of hospital or service is available to most patients and in most circumstances. There are some exceptions, for example, if you are a member of the armed forces or if you need to be seen urgently.



LEARN MORE

For more information, go to: https://improvinglivesnw.org.uk/patient-choice

Or scan the QR code.

