



Improving lives **together**

Norfolk and Waveney Integrated Care System

Survey – Tell us what you think

Norfolk and Waveney Five Year Joint Forward Plan (2023-2028)

Survey ends:



Welcome to our survey



Norfolk and Waveney
Integrated Care Board

NHS Norfolk and Waveney Integrated Care Board (ICB) is the local NHS body that plans resources and services in Norfolk and Waveney.



2023 – 2028

We are writing a plan for health and social care services over the next 5 years.

To help us make sure we plan the right services and support we want to know what matters most to local people.

Tell us what you think

1. Do you think the idea is a good one?

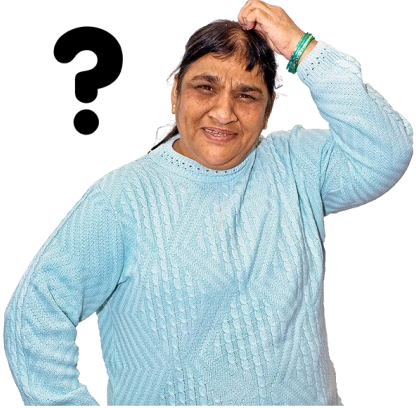

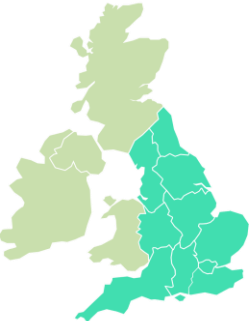
Yes

No

Not sure

We have written a short survey so people can tell us what they think.

What is an Integrated Care System?

	<p>There are lots of different organisations that can help when you are ill or need support. This can be different NHS services, the council or charities. This can be confusing</p>
	<p>We think that all the organisations involved in health and care in Norfolk and Waveney should work together. This is called an integrated care system or ICS for short</p>
	<p>We already work like this in Norfolk and Waveney but now it will happen everywhere in England. You can watch a short film about it on YouTube.</p>



Integrated care systems are about **planning** health and care services based on **what people need** in their area

They will work with local people to decide what to do



Norfolk and Waveney's **integrated care system** will:

- make sure that people can live as **healthy** a life as possible
- make sure that you only have to **tell your story once**
- make Norfolk and Waveney the best place to **work** in health and care



We have [information in easy read](#) on our website.

The survey



This survey will ask you to tick boxes



It will also ask you to write what you think in words



Are you doing this survey for yourself or on behalf of a group or organisation?

For myself For a group or organisation

Please tell us the name of the group or organisation?

For the next 2 years we think these areas of health and social care are the most important



Urgent and emergency care – when you are unwell, these services provide support and care for more urgent issues such as a stroke, heart attacks, severe blood loss and severe respiratory illness



Primary care – this is your local doctor, sometimes known as general practice. Other services that make up primary care are local pharmacies, dentists and opticians





Reducing our waiting lists – over the last two years mostly because of the COVID-19 pandemic, many people have had to **wait for surgery, a procedure or treatment**. Reducing our waiting lists is a big priority.



Improving mental health services – supporting improvements across **specialist mental health** services, and making sure there are more services in local communities to help keep people **emotionally well**.



Improve our finances - we need to make sure we stay within the **budget** we have been given by NHS England. We want to keep **improving services**. Some services may have to **reduce**, whilst others **increase**.

How much do you agree that these are the right areas to focus on?



Strongly Agree



Agree



Disagree



Strongly Disagree



Don't know



Are there things you really like or things that could be better? Please put your comments in the boxes below.



Is there anything you would like to **tell us** about the areas of health and social care we have chosen to focus on?



What matters most to you about your health and social care?

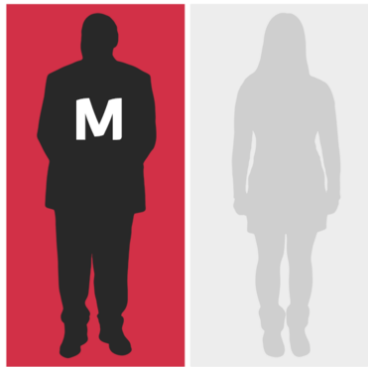
Tell us about you – you **do not** have to answer these questions but if you do it helps us make sure we are hearing from a lot of different people.



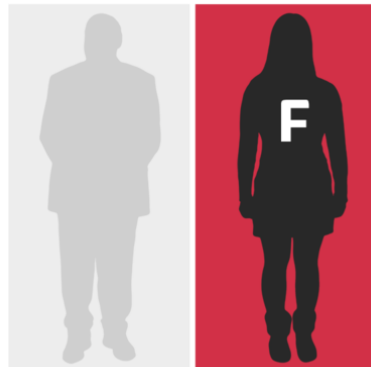
How old are you? (tick one box only)

Under 18	<input type="checkbox"/>	18-24	<input type="checkbox"/>	25-34	<input type="checkbox"/>	35-44	<input type="checkbox"/>
45-54	<input type="checkbox"/>	55-64	<input type="checkbox"/>	65-74	<input type="checkbox"/>	75+	<input type="checkbox"/>

Are you? (tick one box only)



Male



Female



I'd prefer not to say

I use **my own term**
Please say what it is
here:

In which of the following areas do you live? (usually where you pay your council tax)



Map copyright Norfolk County Council



Breckland

Broadland

East Suffolk (Waveney area)

Great Yarmouth

North Norfolk

Norwich

South Norfolk

West Norfolk

Other (please say):

What is your ethnic group?



White

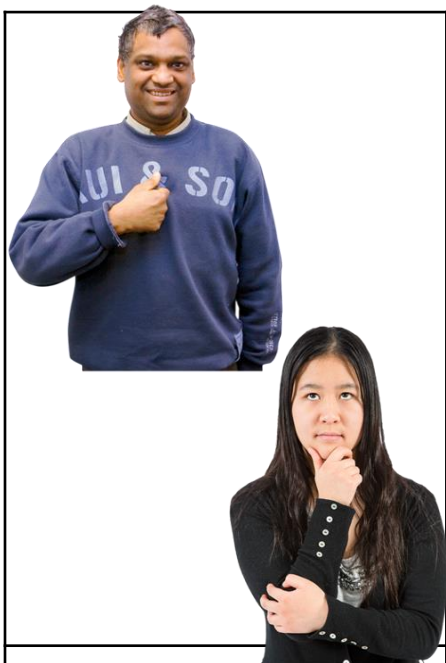
English, Welsh, Scottish, Northern Irish or British
Irish Gypsy or Irish Traveller White Roma
Other white background
please say



Black or Black British

Caribbean
African
Other black background
please say

What is your ethnic group?



Asian

Indian Pakistani Bangladeshi

Chinese

Other Asian background Please say



Mixed

White & Black Caribbean

White & Black African

White & Asian

Other mixed background - please say

Thanks for taking part in our survey



We have to finish our plan by the **end of March 2023** but we will still want to work with local people to make sure we get everything right



If you want to stay in touch please leave us your email address in the box below



We will keep your information safe using our data protection rules