



Improving lives **together**  
Norfolk and Waveney Integrated Care System

# Stop the abuse

**Sharmila**  
Paramedic

East of England  
Ambulance Service  
NHS Trust



**We will not tolerate violence, abuse, harassment, or the discrimination of our staff from patients, service users and their relatives during Industrial Action.**

To ensure safe levels of staffing during industrial action, we need to reduce the number of appointments we have planned.

We understand it's disappointing and concerning if your appointment is postponed, and we are very sorry for the inconvenience. We will rearrange appointments as quickly as possible.



[www.improvinglivesnw.org.uk/antibullying](http://www.improvinglivesnw.org.uk/antibullying)